



Building A Secure Tomorrow

COVERT ALERT

IOS USER GUIDE

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Welcome

Thanks for downloading Covert Alert!

This manual will show you how to set up Covert Alert on your phone and give you a quick overview of the app's features. It covers the basic features available in the iPhone version of the app.

Want to learn more? Our website has in-depth tutorials, including step-by-step instructions for other features, plus tips, tricks, and safety information.

What is Covert Alert?

Covert Alert is a simple yet powerful, voice-activated emergency app that notifies selected contacts when you are in danger. The app also provides other safety features, like covert recording, hands-free text messaging and the ability to livestream audio to emergency contacts.

How Does it Work?

When you think you may be entering a potentially dangerous situation, activate Covert Alert's Protection Mode. Covert Alert will listen for your chosen keywords, and can send an Emergency Alert to your designated contacts by text message, covert recording, and/or via live streaming audio.

Covert Alert will continue to listen for your chosen keywords until the "Protection Mode" is deactivated. Remember to always log out of the app when you're done using it.

Getting Started

In order to work properly, the app needs access to various iOS features. You'll need to give Covert Alert access to the microphone, your contacts, and location permissions.

In addition, we would like to send Push Notifications when new updates are available.

The only people that will have access to your location and emergency notifications are the contacts you've chosen. The app only has access to your contacts when you are setting them up as Emergency Contacts or changing them.

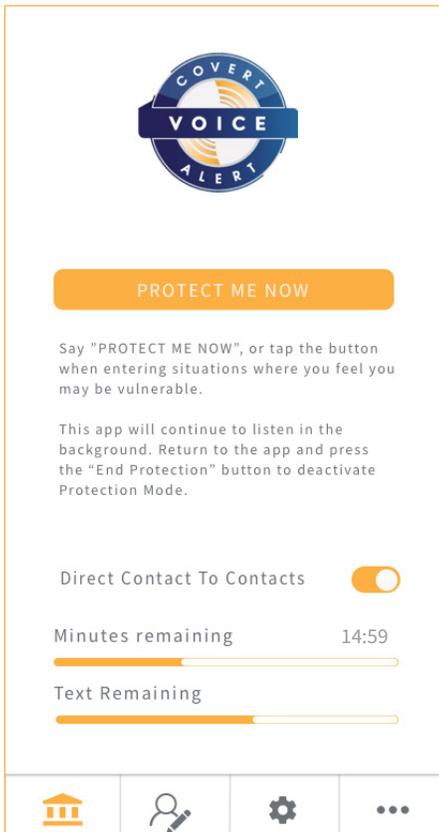
When you first log into Covert Alert the first time, you will be asked to choose a 3-digit security pin. The pin is required to cancel an Emergency Alert.

NAVIGATING WITHIN THE APP

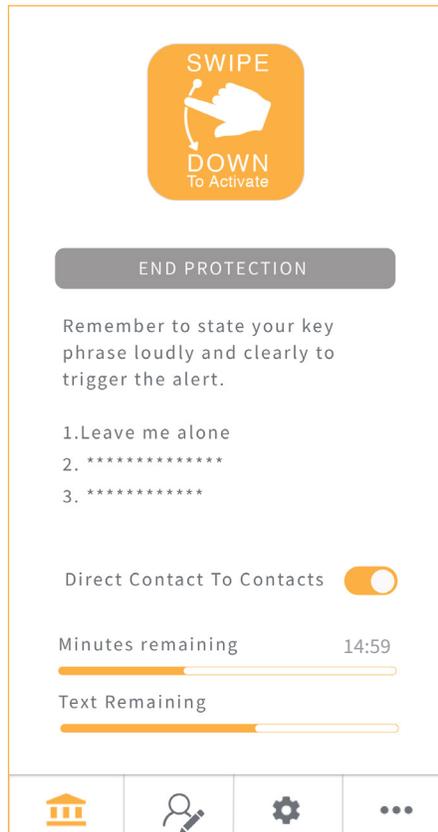
The app is divided into four screens: the Home Screen, the Customization Screen, the Settings Screen, and the More Features Screen.

THE HOME SCREEN

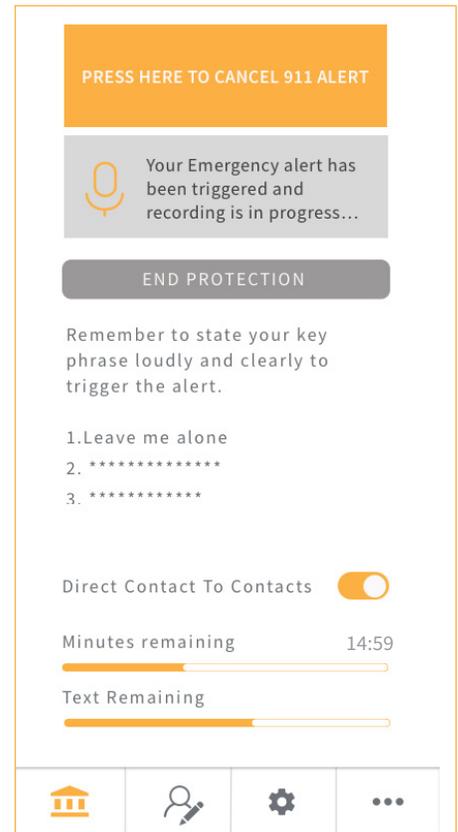
Opening Screen



Protection Mode Screen



Alert Sent Screen



SENDING AN ALERT

When you are on the home screen, simply say “Protect me now!”, or tap the rectangular orange button in the middle of the screen. This will enable Protection Mode; your phone will start listening for your keywords right away.

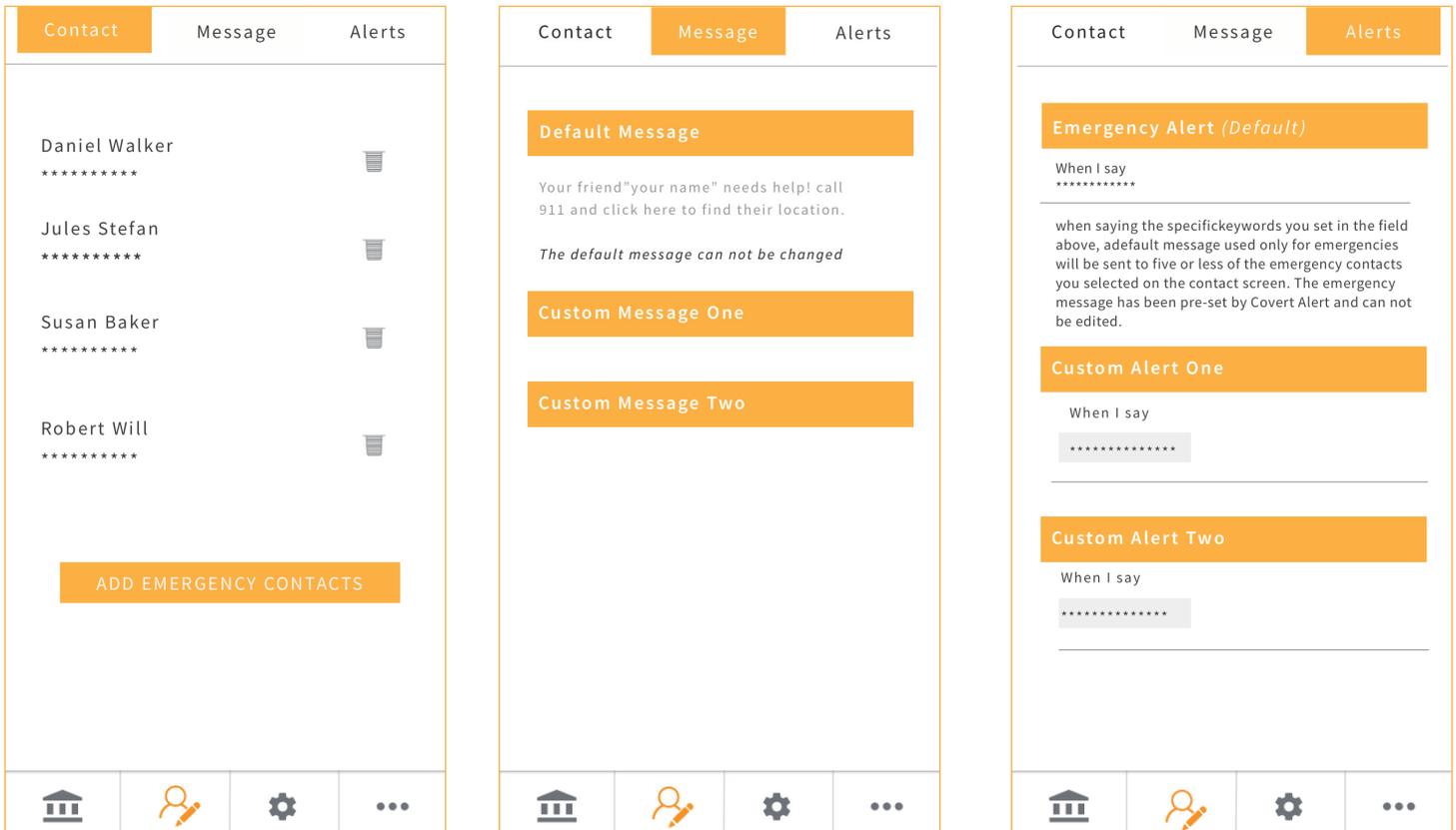
While you’re in Protection Mode, you’ll see two buttons. The first will activate an Emergency Alert, while the second will exit Protection Mode.

To cancel an Emergency Alert, in case it was a false alert, just tap the top button and type in your 3 digit pin. A status indicator will display, letting you know that the alert has been canceled.

Direct Connect to Contacts is a premium feature that can livestream audio from your phone to your chosen emergency contacts. It is available as an annual subscription for \$19.99.

At the bottom of the Home Screen, you'll see the remaining minutes and texts on you account. Additional text messages and minutes can be purchased through the **In App Purchase tab** on the More Features screen.

THE CUSTOMIZATION SCREEN



On this screen, you can set up the behavior of the app within Protection Mode.

From the **Contacts** tab, you can set up your emergency contacts. Tap the ADD EMERGENCY CONTACTS button to bring up your phone's contact list.

You can add up to five trusted friends or family members to help you during an emergency.

When you send out an alert, your contacts will receive a notification that you are in danger and need assistance. The alert will include a link that will direct them to a map with your location and current speed if traveling.

To send a test alert, configure the app with your own number as your emergency contact, then follow the procedure for sending an alert. Test the keywords or numbers you set up to make sure the App responds to them. Dialect plays a role in hearing your keywords or numbers so spell your keywords like you say your keywords. The app picks up on numbers also like 6 4 9. When the app sends the alert, you will receive the text message and when you click the link, it will direct you immediately to the mapping system. Your test was successful.

The **Messages** tab allows you to define the messages that will be sent to your contacts in a non-emergency. The emergency message cannot be changed. Give your “covert” message a descriptive name and type your message in the box. Remember to always tap the SAVE button when finished. You can pre-set 2 additional messages that may be sent covertly. Your location is not provided if you send just a covert text message to a friend or family member.

From the **Alerts** tab, you can configure your default keywords for each action. Tap the box under “When I Say” to bring up the configuration options for that alert. Whether you establish any Covert text messages or not, remember to set up the 1st set of keywords, these are your Emergency keywords, then tap SAVE. The other 2 sets of keywords correspond to your Covert Text messages and the phone number you want the Covert message to go to. Use these, for instance if you want a friend to rescue you from a blind date.

THE SCREEN SETTINGS

Edit Name

This is the name your contacts will see when they receive your alert. Please ensure that it is correct.

First Name Last Name

SAVE

Change Password

Current Password

New Password

Confirm Password

SAVE

Enter Passcode

Choose your passcode

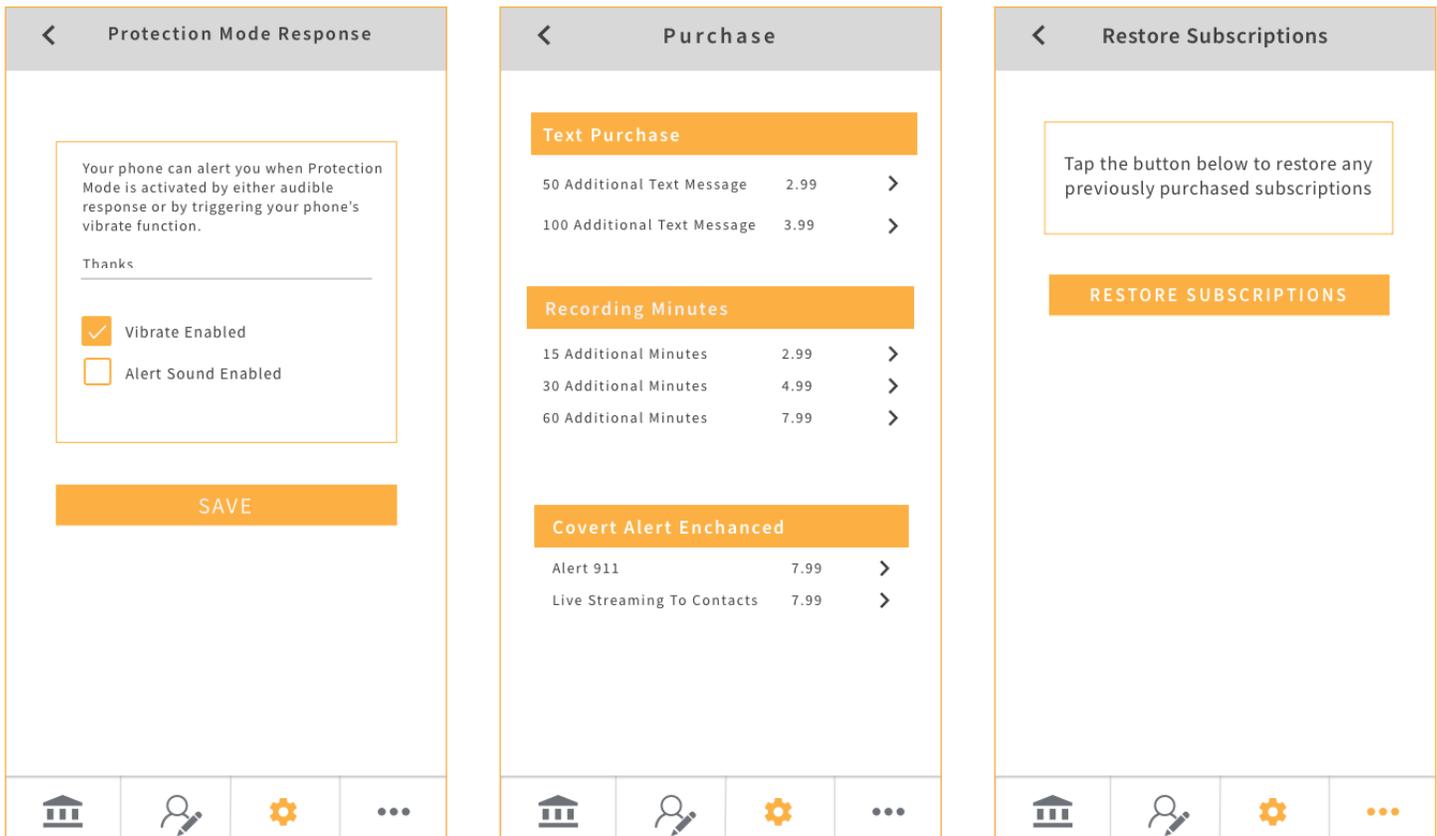
1 2 3

4 5 6

7 8 9

Cancel 0 Delete

The settings screen provides a variety of customizable features as well. From here, you can edit your name, password, or 3-digit pin.

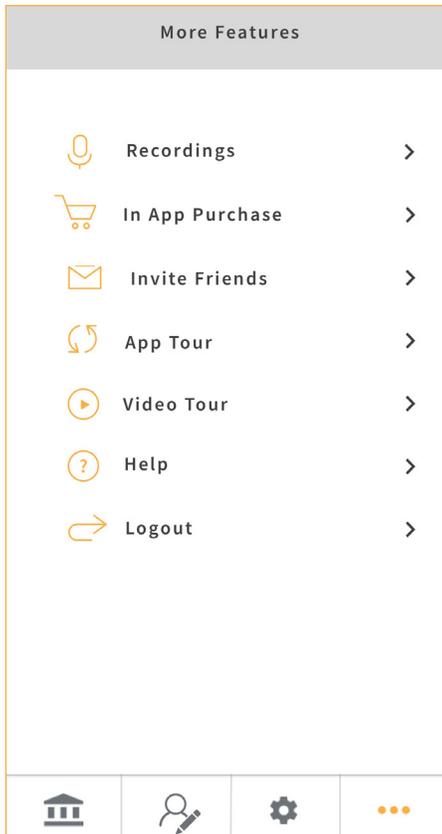


The **Protection Mode response** option lets you choose between a word like “SENT”, a vibration, or an alert sound when you send out an Emergency Alert. If you’d rather have a totally silent response, select none of the three listed.

From the **Purchase** page, you can buy additional text messages, recording minutes, or subscriptions to services within the app. Selections will be charged through the App Store.

Selecting **Restore Subscriptions** from the menu will allow you to restore any subscriptions previously purchased through the app.

THE MORE FEATURE SCREEN



This screen provides even more features to explore.

Simply tap any of these menu options to view and utilize what they have to offer. Most notably, the recordings tab includes recordings from all of your past Emergency Alerts, and allows you to listen to them, download them and even share them. Using the Invite Friends tab you may invite up to five friends to review and download Covert Alert.

If you'd like to have additional text message notifications or livestream audio minutes, you can purchase those on this screen also.

Thank you for taking the time to better understand how to use Covert Alert. We hope to continually improve our product and bring our users the best in mobile security.

To learn more, Visit our website.

Remember, always stay Connected & Protected with Covert Alert